



Your global experts in
academic travel.





24/7/365 Global Support



The non-profit and
academic travel experts

Who we are

DGI is a specialist Travel Management Company providing a fully-integrated service to the charity, academic and not-for-profit sectors.

We have significant expertise in arranging travel to both familiar and more obscure areas of the globe, with access to exclusive highly-flexible humanitarian and academic air fares.



Trusted by
2k+ Global
Clients

98%
Satisfaction
Score

218
Employees
UK, EU, US



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Our travel services



Academic, Negotiated and Published air fares



Discounted hotels



Rail travel



Car and taxi hire



Visas and passports





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Why DGI?



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Since being founded in 2006, DGI has established itself as a global leader in academic, humanitarian and not-for-profit travel, with a range of benefits for our clients.



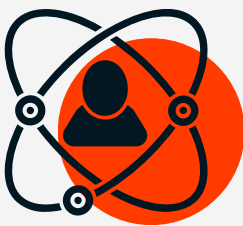
Specialism

Extensive experience in providing tailored travel solutions that meet the unique and complex needs of NGOs and Academics.



Reliability

Dependable, hassle-free travel management, with 24/7 support whenever you need us.



A Seamless Experience

Intuitive technology ensuring a quick integration with the ability to book online for maximum efficiency.



Savings and Flexibility

Exclusive partner rates and flexibility, saving you up to 30% and helping you maximise your budgets.



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Specialism

Our people are at the heart of everything we do - it's what makes us tick. DGI's leadership team has more than 170 years' experience in the industry, so they're well-equipped to support our clients in whatever way they need.



Trusted professionals

A single point of contact that manages your end-to-end travel requirements.



We're Experienced

Our people have an average of 9 years' travel experience.



Insider knowledge

Deep understanding of the specific challenges of the charity, academic and not-for-profit sectors.



Tailor-made travel

Providing bespoke, expert advice on your travel management strategy.



Cost-effective

Our experience means you'll receive highly efficient journey planning that's value-focused.



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Dedicated Account Management





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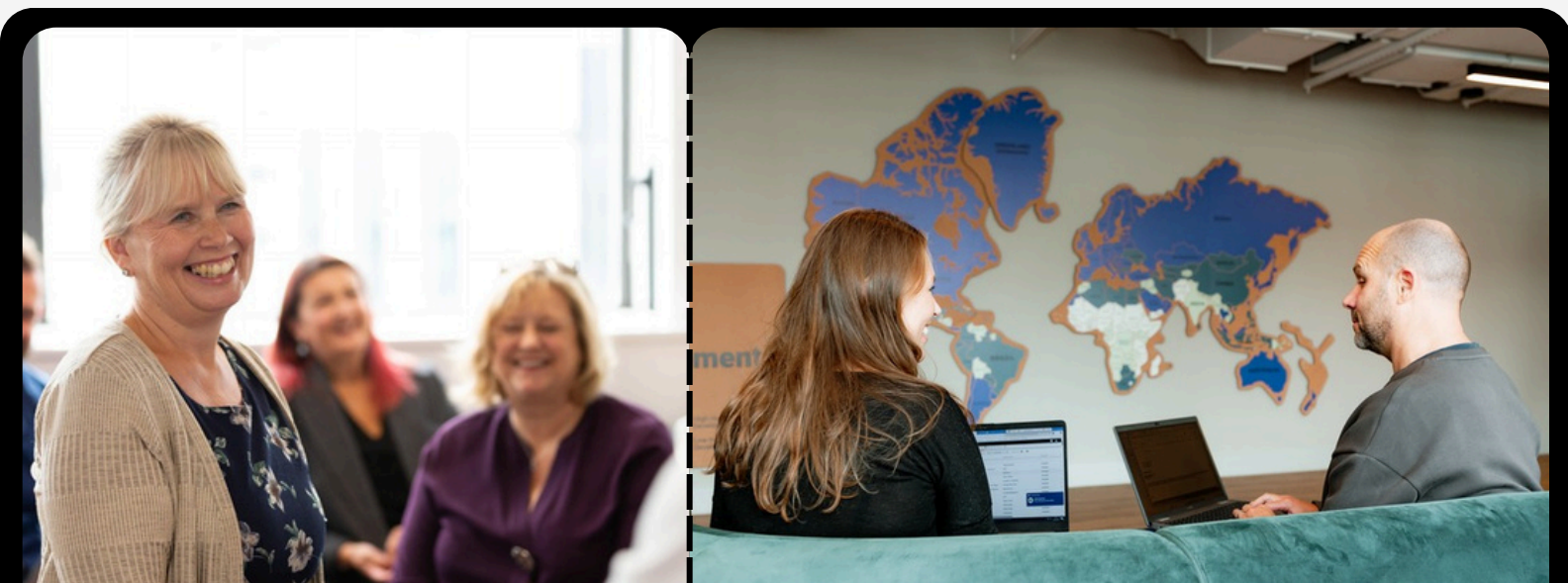
DGI's strong account management has ensured that our travel needs are always met with professionalism and efficiency. They are responsive, always available to address any queries or concerns promptly.

They actively listen to our needs and continuously make adjustments to ensure that their services align perfectly with our requirements. This collaborative approach has been instrumental in making our travel management seamless and stress-free.

Moreover, DGI is constantly looking to develop and implement new strategies to maximise the benefits for our organisation. Their proactive approach and innovative solutions have significantly enhanced our travel experience, making them an invaluable partner.

We highly recommend DGI for their outstanding service and dedication to client satisfaction.

Laura Evans, Christian Aid





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Reliability

Nothing is more important than the safety and wellbeing of your people. All organisations have a duty of care to protect employees, students and volunteers, and this is particularly important when they are travelling to remote or unfamiliar places. Your travellers' safety is a critical element of our service.



24/7/365 Support

Always-on support no matter what day it is means you'll always be able to contact us.



2-hour Response SLA

Quick responses for general queries, with a dedicated emergency line when you need to speak to us straight away.



Duty of Care

Your travelers' safety is a critical element of our service and our teams' highest priority.



Industry-leading service

Exceptional, dedicated service, with an easy and hassle-free booking process.



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A Seamless Experience

Our priority is making sure your travel needs are dealt with as practically and efficiently as possible.

Our **ethos**. Ecosystem

Sync

ethosSync allows you to plug into your existing systems with secure SSO, real-time data sync, and integrations with finance and HR.

Protect

The ethosProtect module includes live traveller tracking, geo-alerts, and emergency response protocols.

Insight

The ethosInsight module allows you to gain valuable insights with our visualise & report feature.

Select

ethosSelect allows you to power your programme with exclusive supplier content and negotiated rates.

Book

The ethosBook module is an intelligent, self-service booking platform created specifically for not-profit travel.

Go

The ethosGo module consolidates all your travel details in one app,

Control

The ethosControl module offers auto-routing of approvals, finance reconciliation, and custom travel policy enforcement.



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Bespoke technology for the academic sector



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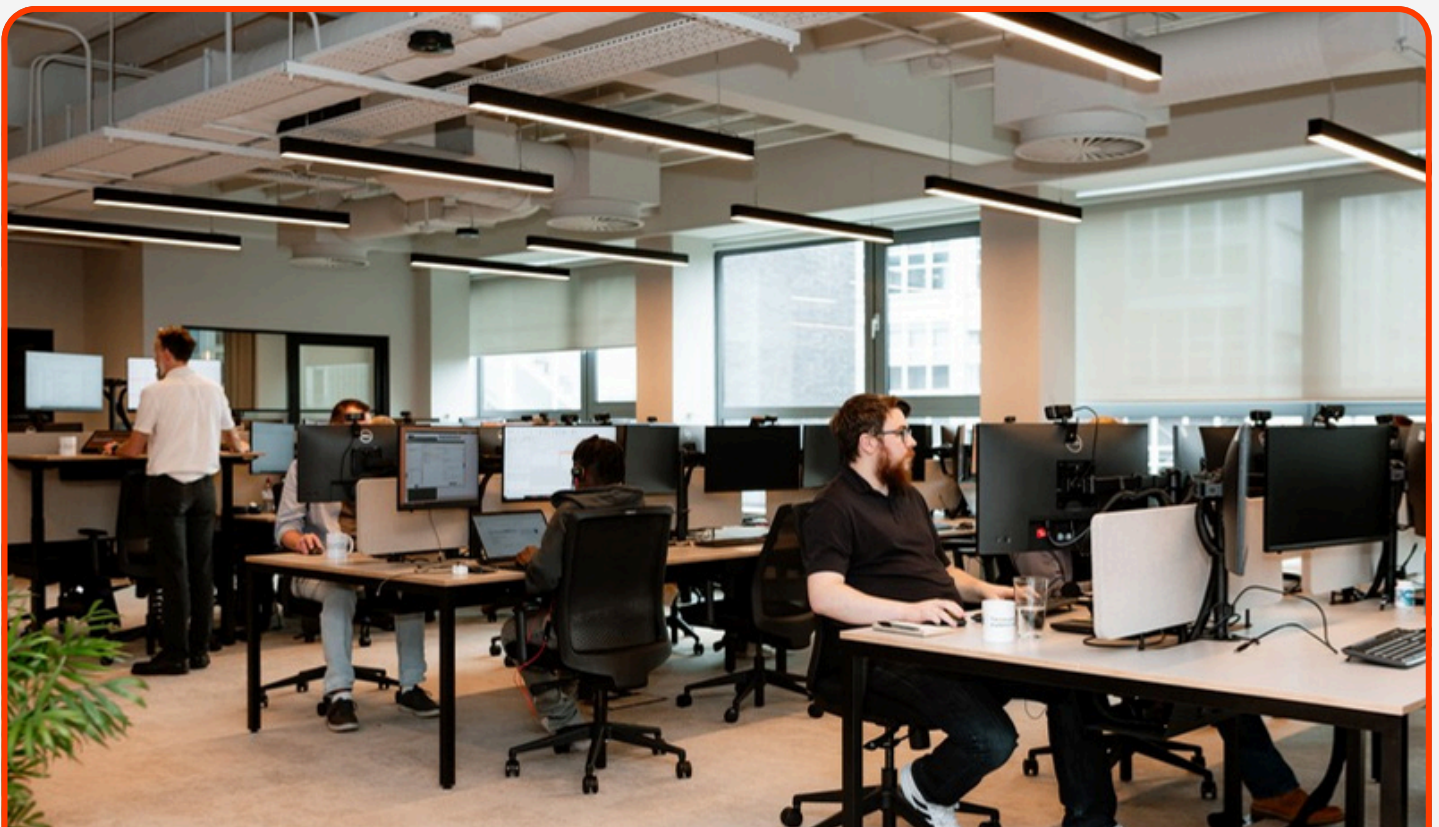


DGI has been a total game-changer for our
organisation.

The streamlined booking process has empowered
all our employees to manage their travel
independently, with all the safeguards in place we
need.

We've saved hours in processing time operationally
and financially. The visa tool is also an absolute must
for an INGO!

Nathalie, Turquoise Mountain





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Cost Savings & Flexibility

Thanks to our global partner network and excellent relationships, DGI has unparalleled buying power with suppliers, generating cost efficiencies that we pass on to our clients.

We give bookers in the academic and humanitarian sectors access to a selection of exclusive rates that offer numerous benefits.

Benefits of Academic fares:



Exclusive rates

On average, we save our clients 40% on their air fare.



Added Extras

Extra baggage allowance with our humanitarian fares.



Flexibility

The ability to hold seats for up to 11 months, securing the lowest fare until you are ready to commit.



Reduced Fees

Lower change and cancellations fees should your plans change after your booking is confirmed.



No minimum stays

And a maximum stay of up to a year.



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30% average savings



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Sustainability

Committed to a Greener Tomorrow, Today.





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How We Stay Green

At DGI we take our responsibility for the planet seriously. We've been carbon neutral since 2011 and have been advocates for change within the travel industry for many years.



We have been a carbon-neutral company since 2011, having achieved the Carbon Neutral PA 2060 Standard



We achieved the ISO 14001 Environmental Management Standard in 2008 and have maintained this certification ever since.



We recycle 80% of our office waste, provide season ticket loans to staff to encourage use of public transport, supply low-emission vehicles to staff when car travel is the only option, install energy-efficient equipment in our offices, and use products with a high-recycled content wherever these are available.



Our website hosting is 100% carbon neutral. The data centre where our dedicated server resides achieved the BSI PAS 2060 Carbon Neutral standard in 2010. They are involved in a number of hydro-power renewable energy schemes to generate their own clean energy.



In 2021, we appointed a Head of Environmental Action to help focus our efforts and continue to think more about sustainability across our business.



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How We Help Our Clients Stay Green

Our aim is to support our clients in achieving more sustainable outcomes.



Quotes show the total CO2 emissions for each journey, allowing clients to choose the most environmentally friendly option or offset their emissions through various projects.



Clients have visibility of their CO2 emissions and miles travelled through quarterly MI reporting.



Rail options offered as an alternative to flying where possible.



We offer coach travel to specific European destinations. For group bookings, we can organise coach-sharing with other groups in the area to reduce carbon footprint.



We've introduced Carbon Offsetting through a number of partners to help compensate for carbon emissions caused by travel.



dgi | Study Trips

Your #1 choice for
worldwide study
and group trips.



dgi | Study Trips

We are global specialists in study and group travel and work with colleges and universities across the UK, Switzerland, the Netherlands, Germany and the US.

As an experienced and trustworthy partner, we support faculty and international teams with study trips and programs by providing value, quality and seamless service.

We are proud to be the preferred group and student travel provider for leading international institutions. This includes the University of Edinburgh, the Saxion University of Applied Sciences (NL) and the Iowa State University.



dgi | Study Trips



DGI is incredibly helpful in supporting us with multiple large group trips every year, and has done so for many years. Our dedicated account manager listens to our requirements and provides multiple viable options at a reasonable price within our budget.

Raising a query or requesting an adjustment is made a lot easier by having a dedicate point of contact. I've needed to use DGI's emergency number on a few occasions and the response has always been prompt and straight to a resolution for our group. I feel like I am in safe hands when booking through DGI and would recommend using them for large group trips.

- The Loyola Center at Newcastle University





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