

Accessibility in Glasgow

The city of Glasgow

Glasgow offers a wide range of accessible attractions, accommodation and transport options for visitors with different accessibility needs.

Visit Glasgow provides dedicated accessibility information for visitors to the city, including information on accessible accommodation and transport, Changing Places toilets, accessibility services and facilities, and accessible attractions.

The city is also covered extensively by [AccessAble](#), which provides detailed accessibility guides for venues and facilities, and [Euan's Guide](#), which features accessibility information and reviews based on visitors' experiences.

For more information, please visit the [Visit Glasgow accessibility guide](#).

Restaurants & hotels

All EAIE events are held at wheelchair-accessible venues.

There are several wheelchair-friendly restaurant options in Glasgow. You can visit the following websites for wheelchair accessible restaurants throughout the city:

- [Wheelmap](#)
- [AccessAble](#)
- [Euan's](#)

There is a wide selection of hotels in the city. Most do their best to be fully accessible to all their guests. The major hotel chains follow strict requirements on accessibility, and the smaller hotels do the best they can. Before booking your room, consider contacting the hotel directly to discuss your special requests and ensure you receive the best service possible. Many hotels provide specially adapted rooms for those who might have mobility limitations or suffer from allergies.

One example is the **Crowne Plaza Glasgow**, located next to the Scottish Event Campus (SEC), which offers a range of accessibility features. Before booking your room, we recommend contacting your hotel directly to discuss your accessibility requirements and confirm that the available facilities meet your needs.

For further assistance, feel free to speak with the staff at the **Hotel & Tourist Information Desk at the conference**, they will be happy to help.

Attractions

Many of Glasgow's major museums and attractions provide accessibility facilities.

[Visit Glasgow](#) provides information specifically designed to help wheelchair users plan their visit to the city. Attractions such as the [Gallery of Modern Art \(GoMA\)](#) offer wheelchair access throughout the building, lifts and accessible toilets.

Major attractions that are open to the public such as the [Kelvingrove Art Gallery and Museum](#) and the [Glasgow Science Centre](#) offer a range of accessibility features and services for visitors.

Several Glasgow museums also provide support for visitors with sensory or additional accessibility needs. Some venues offer sensory kits, visual storyboards and autism-friendly events.

There are also numerous [Changing Places toilets](#) throughout Glasgow. Visitors can consult the Changing Places interactive map to locate suitable facilities.

For detailed information about the accessibility of a particular attraction, we recommend checking the attraction's website or consulting [AccessAble](#) before visiting.

Getting around Glasgow: streets and neighbourhoods

Glasgow city centre is relatively compact, and many of its main streets, shopping areas, attractions and transport connections are within walking or wheeling distance of each other.

However, accessibility can vary depending on the area. Some older parts of Glasgow have uneven surfaces, cobblestones, gradients or historic buildings where accessibility may be more limited.

Areas where visitors may encounter these conditions include parts of the **Merchant City**, the area around **Glasgow Cathedral and the Necropolis**, and some historic streets in the **West End**. While many of these neighbourhoods remain accessible to most visitors, wheelchair users and those with limited mobility may wish to plan their routes in advance.

Visitors using wheelchairs or other mobility aids may therefore wish to check their route in advance, particularly when travelling outside the main pedestrian areas.

[Visit Glasgow](#) provides an [Accessible Glasgow itinerary for wheelchair users](#), which includes information on accessible routes and attractions around the city.

Getting around Glasgow: transportation

Glasgow has several accessible public transport options, including buses, trains and taxis.

→ Bus

[First Bus](#) operates a large proportion of Glasgow's local bus services. First Bus vehicles are designed with easy access for wheelchair users and people travelling with pushchairs.

Wheelchair users should look for the designated wheelchair space on board.

For specific routes, stops and accessibility information, we recommend checking the operator's website before travelling.

→ **Train**

[ScotRail](#) operates local and regional rail services throughout Glasgow and Scotland.

Passenger assistance is available for disabled passengers and anyone who requires additional help while travelling. Assistance can include help boarding or leaving a train, moving between platforms and entering or leaving the station.

For journeys entirely on the ScotRail network, assistance can be booked at least **one hour in advance**. Passengers who have not booked assistance can also request help at the station through ScotRail's [Turn Up and Go](#) service.

Portable ramps are available on ScotRail trains and at accessible stations.

For detailed information about individual station accessibility, please consult [ScotRail's station accessibility information](#) before travelling.

→ **Subway**

Glasgow also has a Subway system serving the city centre, West End and south of the River Clyde.

However, wheelchair users should be aware that **not all Glasgow Subway stations provide step-free access**.

At present, lifts are available at [Govan](#) and [St Enoch stations](#). Wheelchair and mobility scooter users can use the lifts at these stations, and designated wheelchair spaces are available in the front and rear carriages of Subway trains.

Other stations may require the use of stairs or escalators and may therefore not be suitable for wheelchair users.

Passengers with visual or hearing impairments and passengers travelling with assistance dogs can ask station staff for assistance.

Ticket offices also have induction loops for people who are hard of hearing.

We strongly recommend checking the [SPT Subway Station Access Guides](#) before planning a journey.

→ **Getting to and from Glasgow Airport**

Glasgow Airport provides special assistance for passengers with accessibility or mobility requirements.

The terminal buildings are accessible and include accessible toilets and lifts. Induction loops are also available to assist passengers with hearing difficulties.

If you require assistance, you should inform your airline at least 48 hours before travelling. Assistance is provided free of charge between designated airport arrival points and the departure gate, and similarly on arrival ([click here for airline contacts for requesting assistance](#)).

Help Points are available throughout the airport, and passengers can also visit the Special Assistance Host Desk in the Main Terminal check-in area.

Glasgow Airport also provides additional support for passengers with hidden disabilities, including a lanyard that can help airport staff recognise that a passenger may require additional assistance.

For more information, please consult [Glasgow Airport's Special Assistance information before travelling](#).

→ Taxi

Wheelchair-accessible taxis are widely available in Glasgow.

According to Visit Glasgow, [Glasgow Taxis' entire fleet is wheelchair accessible](#), and drivers are trained to support passengers with a range of accessibility needs.

Glasgow Taxis operates 5- and 6-seater taxis throughout the city. Accessible taxis can be booked in advance.

[Glasgow Taxis](#)

Telephone: +44 (0)141 429 7070

If you have specific mobility or accessibility requirements, we recommend explaining these when booking so that the appropriate assistance can be provided.

Conference venue – Scottish Event Campus (SEC)

The **Scottish Event Campus (SEC)** will host the main conference, with additional activities taking place at the **OVO Hydro, SEC Armadillo and Crowne Plaza Glasgow**. The campus offers a range of accessibility features, including step-free access, lifts, accessible toilets, Changing Places facilities and access for assistance dogs.

The Opening Plenary and reception will take place in the OVO Hydro. Accessible entrances, lift access, designated accessible seating, hearing assistance systems and Changing Places facilities are available.

The **SEC** is committed to providing an [accessible experience](#) for visitors with a range of accessibility requirements.

The SEC works with [Attitude is Everything](#), an organisation that supports venues and live events in improving accessibility for Deaf and disabled people, and currently holds its **Gold Award**. The venue also works with [AccessAble](#), which provides detailed accessibility information to help visitors plan their visit.

→ **Building accessibility**

The SEC Centre is accessible for wheelchair users, with all event halls located at ground level. The main concourse is broad, flat and accessible, and lifts provide access to the first-floor facilities.

For further information, please consult the [SEC Accessibility Guide](#) or the [AccessAble SEC Centre Conference Facilities Guide](#).

→ **Travelling to the SEC**

The Scottish Event Campus is located on the River Clyde, west of Glasgow city centre.

The nearest railway station is **Exhibition Centre**, and the campus can also be reached by bus, taxi, car or on foot.

Read more about how to get there [here](#).

→ **Accessible car parking**

The main accessible car park for the SEC is the multi-storey car park at:

**10 Stobcross Road
Glasgow
G3 8GS**

Designated Blue Badge parking bays are available across **levels 0–4**.

The car park is open 24 hours and has lifts providing access to each level. An accessible walkway connects the car park directly with the Scottish Event Campus.

The approximate distance from the multi-storey car park to the **SEC Centre East entrance is 265 metres**.

Please note that accessible parking bays cannot normally be reserved for individual visitors and parking charges apply.

For further information, please visit the [SEC Accessible Parking information](#).

→ **Drop-off and pick-up**

The SEC provides accessible drop-off and pick-up arrangements.

The accessible shuttle transfer to the SEC Centre drops off within **25m of the SEC East Entrance** and within **25m of the SEC West Entrance**, making it a safe, hassle-free way of getting to and from the SEC Centre for all.

The accessible shuttle transfer service includes wheelchair access via ramp.



➔ Accessible toilets

Accessible toilets are available throughout the SEC venues and are within easy reach of the EAIE Glasgow 2026 conference and exhibition spaces.

Some accessible toilets are operated using a **RADAR key**. RADAR keys can be obtained from venue stewards, and visitors can ask SEC staff for directions to the nearest accessible toilet.

The SEC Campus also has **Changing Places facilities**.

The Changing Places facility in the **SEC Centre** is located **inside the East entrance on the ground floor**.

It includes:

- Height-adjustable adult changing bed
- Ceiling hoist (personal straps are required)
- Peninsular toilet

- Height-adjustable washbasin
- Non-slip floor
- Emergency alarm
- Privacy screen

For more information, please visit the [SEC Toilets and Changing Places Facilities information](#).

→ **Need for assistance, companions and guide dogs**

If you need an assistant, companion, sign-language or audio-visual interpreter to visit us, they will enter free of charge. We strongly encourage you to contact us in advance so we can accommodate you with a guest ticket. Alternatively, visit us at the Registration desk in **Hall 1**. Of course, we welcome guide dogs on our premises.

However, for hotel visits, please make sure to inform your hotel in advance so that the appropriate arrangements can be made.

→ **If you need a wheelchair**

The SEC has a limited number of wheelchairs available to borrow. These are provided on a **first-come, first-served basis** and can only be borrowed for **one event day at a time**.

For the **SEC Centre and OVO Hydro**, wheelchairs can be collected from and returned to the **Information Desk on the main concourse**. At the **SEC Armadillo**, collection and return are handled by the stewards in the **ground-floor foyer**.

If you would like to reserve a wheelchair in advance, please complete the **Wheelchair Request Form** at the bottom of the SEC Accessibility page:

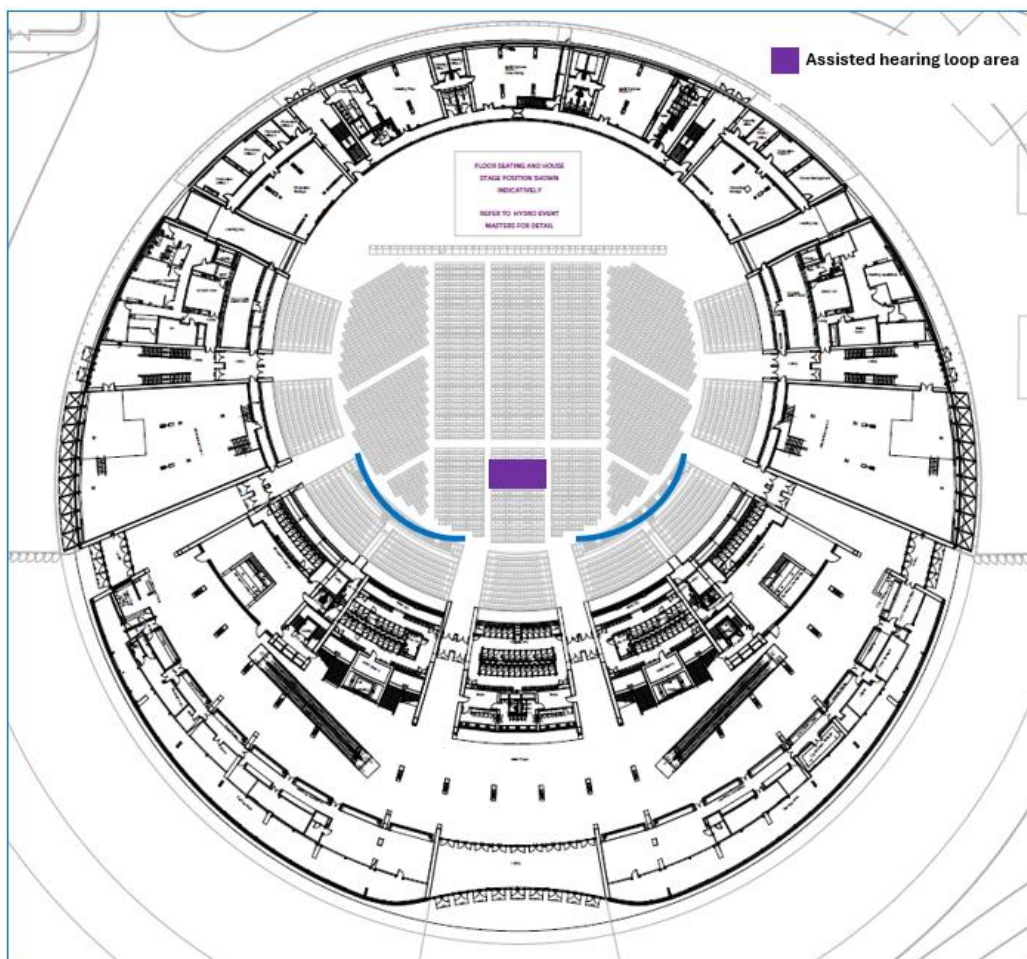
[SEC Accessibility – Wheelchair Request Form](#)

***Please note:** Requests submitted less than **48 hours before the event may not be received**. If you need a wheelchair within 48 hours of the event, you can still visit the relevant collection point and request one, subject to availability.

→ **Assistive Listening System / hearing support**

The SEC Centre has induction loop systems available in several areas, including the **Information Desk, Box Office, Cloakroom, Loch Suite and Lomond Auditorium**, and upon request in the Meeting Academy.

The OVO Hydro, where the Opening Plenary will take place, has a designated area equipped with an assisted hearing loop.



Sensory-friendly space

A sensory-friendly space will be available throughout the event in the room **Hebrides**, which is located on the **mezzanine level of the Crowne Plaza**.

This dedicated area is intended to provide a calm, low-stimulation environment for participants who may feel overwhelmed by noise, crowds or the general sensory input of the conference environment.

Whether you need a moment to decompress, rest or simply take a break, this space is available to support your well-being.

To help maintain a calm and respectful atmosphere, we kindly ask participants to:

- Keep phones on silent mode
- Speak softly or remain quiet
- Be mindful of other participants' need for rest
- Avoid unnecessary phone or laptop use while in the room

Accessible catering

There will be special accessible catering stations for wheelchair users. A staff member will guide participants with physical impairments to the wheelchair-accessible buffets.

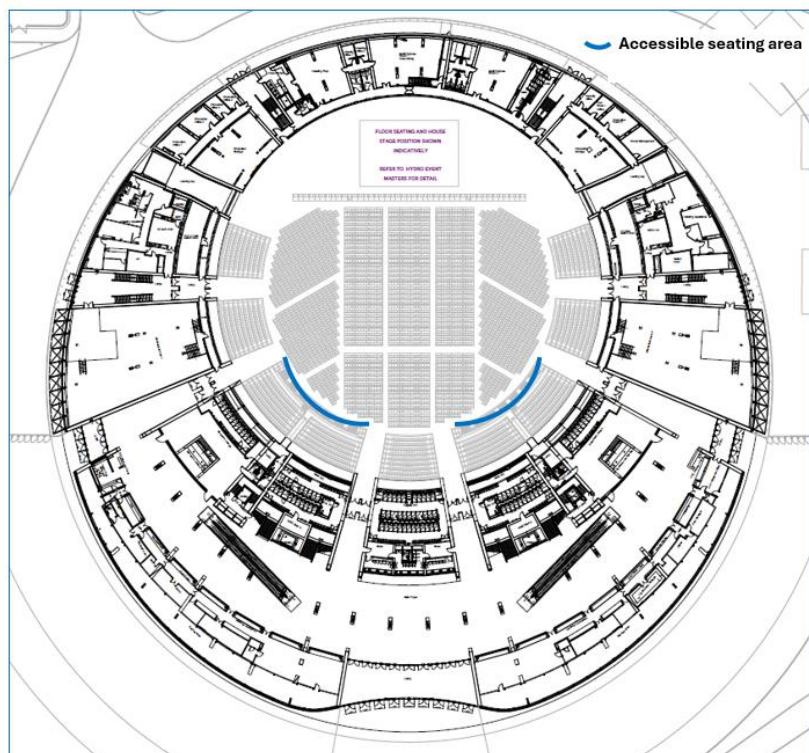
There will be an area with furniture set up for wheelchair users in front of the catering buffets No. 1-2 (green beach flags) and 9-10 (pink beach flags). Please look for the corresponding queue line stickers leading to those buffets.

There will be a hostess with a “wheelchair sign” at each catering entrance to guide persons in wheelchairs directly to the buffets and assist them in finding a wheelchair-accessible zone in front of Buffets No. 1-2 and 9-10.

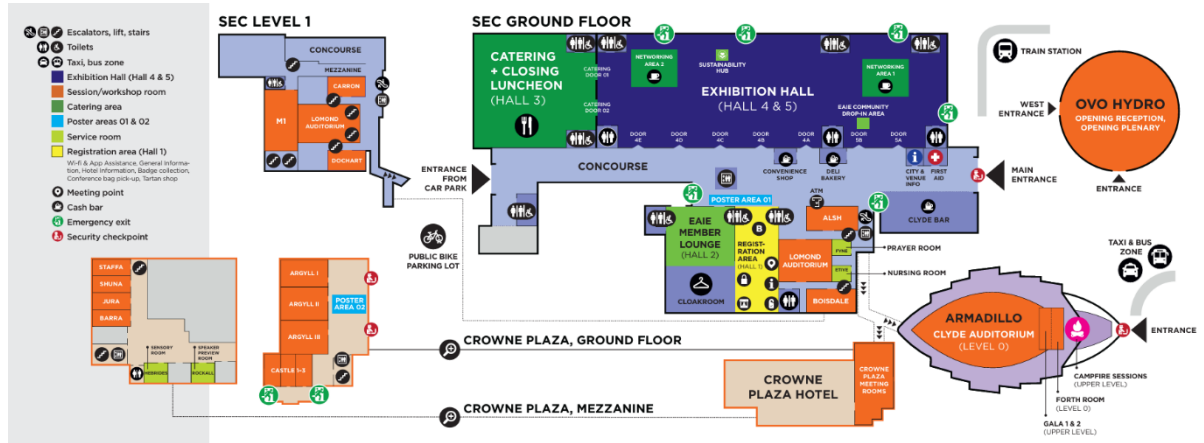
There will also be a special buffet for participants with severe food allergies in the catering Hall. To find the severe allergy buffet, please look for the red beach flag with the exclamation mark. On this buffet, meals will be provided in boxes (to avoid cross-contamination) and with a reduced amount of ingredients to accommodate various allergies. For further details regarding the menu, please contact the catering staff behind the buffet.

Plenary Hall set-up

The Plenary session set-up will include designated spaces for wheelchair users.



2026 EAIE Conference and Exhibition floorplan



[Access all floorplans on the EAIE website here.](#)