





Thanks to the host university



# WELCOME TO THE EAIE ACADEMY IN BILBAO

We are delighted to welcome you to the 2018 EAIE Autumn Academy taking place in Bilbao, Spain. In the coming days, you will gain the knowledge and skills needed to develop your career within international higher education, and build the confidence to push your institution further.

#### **ON-SITE REGISTRATION**

Monday & Thursday: 08:00-09:00

| MONDAY   |       |        | TUESDAY              |       |        | WEDNESDAY     |       |        | THURSDAY  |  |        | FRIDAY |       |        |  |
|--|-------|--------|----------------------|-------|--------|---------------|-------|--------|---|--|--------|--------|-------|--------|--|
| <b>(09:00</b>  | 12:30 | 17:00» | <b>(09:00</b>        | 12:30 | 17:00» | <b>(09:00</b> | 12:30 | 17:00» | <b>(09:00</b>   | 12:30  | 17:00» | (09:00 | 12:30 | 17:00» |  |
| How to manage an international office,<br>Room 2                           |       |        |                      |       |        |               |       |        |   | The principles of addressing personal concerns and crises amongst international students, Room 3 |        |        |       |        |  |
| Recruiting 101: building a full cycle<br>recruitment process, Room 1       |       |        |                      |       |        |               |       |        |   | The keys to an extraordinary interna-<br>tional student experience, Room 4                       |        |        |       |        |  |
| The fundamentals of building a strategic internationalisation plan, Room 3 |       |        |                      |       |        |               |       |        | Building successful strategic<br>international partnerships, Sala VIP |  |        |        |       |        |  |
| Overcoming the challenges of foreign credential evaluation, Room 4         |       |        |                      |       |        |               |       |        |   |  |        |        |       |        |  |
|  | -     |        | nal stud<br>tence, S |       | -      | 9             |       |        |   |  |        |        |       |        |  |

# SUCTI Open Seminar: The role of administrative staff as agents of internationalisation

- 🔮 Wednesday, 21 November, 13:30-15:00
- 🔇 Sala Garate, Deusto University, Avenida de las Universidades 24, Bilbao

#### \rm Marina Casals Sala

This seminar is free for all Academy participants but pre-registration is required. Please register at the Academy Information desk during coffee or lunch breaks.

The Systemic University Change Towards Internationalisation (SUCTI) project aims at empowering administrators to be agents of internationalisation at their higher education institutions (HEIs). Join this interactive seminar where you'll learn more about how you can help to internationalise non-academic staff at your institution. Learn how to implement, structure and deliver the training, explore do's and don'ts and find out more about expected results. All participants will receive a certificate of attendance.





Co-funded by the Erasmus+ Programme of the European Union

# MEET & GREET AT THE NETWORKING EVENTS

In addition to training courses, we have created a range of networking events aimed at providing you with the opportunity to continue discussions with fellow academy participants and build those important connections.



### Welcome reception I

- 🔮 Monday, 17:00-18:30
- O Atrium of the Deusto University Library, Calle Ramón Rubial 1, Bilbao
- This Welcome reception is free for all participants (no registration is required).



## University of Deusto building tour

- 🕒 Tuesday, 17:15-18:00
- University of Deusto, Avenida de las Universidades 24, Bilbao. *Meeting point:* main entrance of the Deusto Library
- 1 This event is free for all participants but pre-registration is required. Please register at the Academy Information desk during coffee or lunch breaks.



## Dinner at Guggenheim Museum Bistro

- 🔮 Wednesday, 19:30-21:30
- Ouggenheim Museum, Avenida Abandoibarra 2, Bilbao
- 1 The cost of this event is €40 and preregistration is required. Register at the Academy Information desk during coffee or lunch breaks (until Tuesday 13:30).



## Welcome reception II

- **Chursday,** 17:15–18:45
- Claustro of the University of Deusto, Avenida de las Universidades 24, Bilbao
- This Welcome reception is free for all participants (no registration is required).

# PRACTICAL INFORMATION

#### CATERING

Coffee and lunch will be served in the Atrium located on the 4th floor of Deusto Library building. Coffee breaks will be daily between 10:30–11:00 and 15:00– 15:30. Lunch will be served from 12:30–13:30.

To enjoy a coffee before the Academy starts, please go to the cafeteria located on the ground floor of Deusto Library, which is open from 08:00. Please note that cash payment is required.

#### CLOAKROOM

A cloakroom is available in the Atrium of the Academy venue. Belongings can be brought to the classrooms, which will be locked during coffee breaks and lunches. Please take all valuable items with you at the end of the day. The EAIE is not liable for any loss or theft.

#### **FIRST AID**

Please contact a member of the EAIE staff for assistance at the EAIE Office located on floor 4E or at the Information desk in the Atrium.

#### NAME BADGE

Please wear your name badge at all times, including during the networking events for which you have registered. Without your name badge, you will not be granted access to the venue.

#### WIRELESS INTERNET

Wireless internet is available throughout the venue.

- Name: EAIE
- Password: deusto2018

#### ACCESS WITHIN THE BUILDING

Each participant will receive an electronic key to access all Academy areas including their own course room. Please return your electronic key before leaving the Academy at the Deusto Library Service desk located on the ground floor.

#### ACADEMY FOLLOW-UP

Following the Academy, you will receive the PowerPoint presentations from your course by e-mail.

#### TRAINERS

Marijke Blom-Westrik, Nuffic, the Netherlands

Marina Casals Sala, Universitat Rovira i Virgili, Spain

Darla Deardorff, Association of International Education Administrators, USA

**Dorthe Eeg Pedersen,** Danish Agency for Science and Higher Education, Denmark

Joachim Ekström, Uppsala University, Sweden

**Stephanie Griffiths,** King's College London, United Kingdom

Frank Haber, Jacobs University Bremen, Germany

Karin Klitgaard Møller, CIEE Global Institute in Copenhagen, Denmark

Matthias Kuder, Berlin Senate Chancellery, Germany

Wessel Meijer, Radboud University Nijmegen, the Netherlands

Claire O'Leary, University of Warwick, United Kingdom

Sabine Pendl, University of Graz, Austria

Adriana Pérez Encinas, Universidad Autónoma de Madrid, Spain

Anna-Maria Salmi, University of Helsinki, Finland

Monique Swennenhuis, Hanze University of Applied Sciences, the Netherlands

Hans-Georg van Liempd, Tilburg University, the Netherlands









# EAIE SPOTLIGHT



# Engaging. Insightful. Thematic.

21-22 March 2019 From refugees to international students: strategies for mainstreaming Berlin, Germany

1-2 April 2019 Graduate employability and international education: towards the future of work





# ACADEMY IN THE CITY



# EAIE Spring Academy 8–12 April 2019

Save the date www.eaie.org/training

## ACADEMY VENUE

## **FLOOR 4E**



FLOOR 4



## **GROUND FLOOR**



## DEUSTO UNIVERSITY LIBRARY

Calle Ramón Rubial 1, Bilbao, Spain



