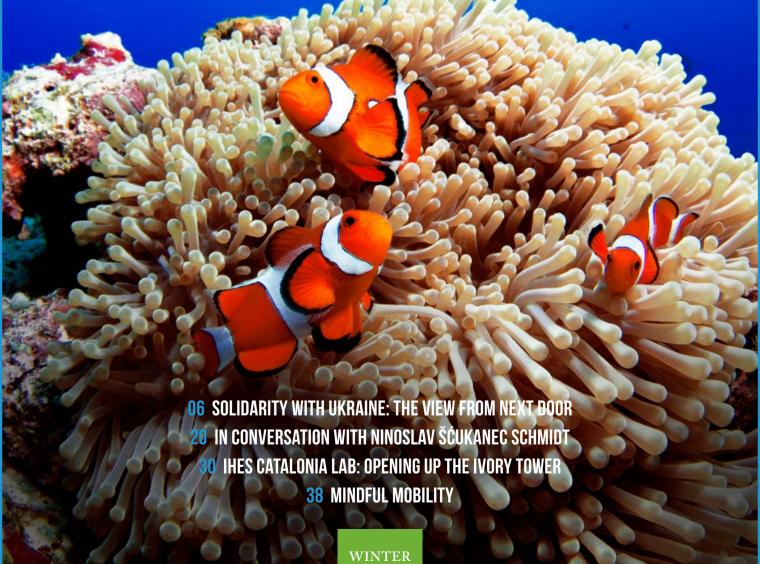


# MEMBER MAGAZINE

Discussing international education

## **UNIVERSITIES AND** THEIR COMMUNITIES



## **CONTENTS**

04 EDITORIAL

CONTRIBUTORS

SOLIDARITY WITH UKRAINE: THE VIEW FROM NEXT DOOR Universities and their communities joining hands in Poland

**08 NONVIOLENT COMMUNICATION: HEALING OUR GLOBAL TRAUMAS** A powerful tool for cultivating global citizenship

**EASTERN EUROPE AND CENTRAL ASIA: SOCIETIES IN TRANSITION** The key role of universities in transition economies

UNIVERSITIES AND SOCIETAL TRANSFORMATION IN SOUTH AFRICA Higher education's mandate in healing apartheid wounds

THE LOCAL DEMOCRATIC MISSION OF HIGHER EDUCATION Bolstering universities' commitment to instilling democratic values

20 IN CONVERSATION WITH NINOSLAV ŠĆUKANEC SCHMIDT The Executive Director of the Institute for the Development of Education on the state of community engagement in higher education

24 THE UNICORN APPROACH TO SERVICE LEARNING Integrating community engagement in the curriculum

**GEN Z: READY TO TACKLE THE SDGS** Converting student enthusiasm into societal change

30 IHES CATALONIA LAB: OPENING UP THE IVORY TOWER Translating theory into practice

34 CONNECTING CITY AND CURRICULUM Bringing research and education closer to community needs

36 HOMESTAYS: CONNECTING STUDENTS. UNIVERSITIES AND COMMUNITIES

An often-overlooked approach to international mobility

38 MINDFUL MOBILITY Students as custodians of their host communities

41 EAIE BLOG SPOT

43 CALENDAR OF EVENTS

Published by

European Association for International Education PO Box 11189, 1001 GD Amsterdam, the Netherlands E-MAIL info@eaie.org www.eaie.org

Editor Douglas Proctor

Publications Committee Douglas Proctor (Chair), Jos Beelen, Han Aarts, Lucia Brajkovic, Ragnhild Solvi Berg, Jacob Gibbons

Associate Director, Knowledge Development and Research Laura E. Rumbley

**Head of Marketing and Communications** Kellie Diepstraten Editorial Coordinator Jacob Gibbons Designers Nhu Nguyen, Maeghan Dunn

E-MAIL publications@eaie.org

Printed by Drukkerii Raddraaier, Amsterdam

Copyright © 2022 by the EAIE

All rights reserved. Extracts from Forum may be reproduced with permission of the EAIE. Unless stated otherwise, opinions expressed by contributors do not necessarily reflect the position of the EAIE.

ISSN 1389-0808

Image: Shutterstock



## 06

"It has been common during the crisis for individuals to host Ukrainian refugees at their homes and provide them with shelter, food, clothing and assistance"

SOLIDARITY WITH UKRAINE: THE VIEW FROM NEXT DOOR

**20** 

"The period from now to 2030 has the potential to become the decade of community engagement in higher education in Europe"

IN CONVERSATION WITH NINOSLAV ŠĆUKANEC SCHMIDT





30

"Universities should get out of their ivory towers and put their resources and wisdom in the service of society"

IHES CATALONIA LAB:
OPENING UP THE IVORY TOWER

38

MINDFUL MOBILITY

"In moving around, we gain a broader perspective of our surroundings - but only by immersing ourselves in our environment do we make this a meaningful endeavour"

## **EDITORIAL**

he connections between higher education institutions and their communities are frequently discussed – what place is there for civic engagement in institutional strategy? How connected to the local community is the research undertaken by academic staff? How does an institution connect with prospective students and their families in a meaningful way?

In the context of international education, these questions turn to definitions of community which extend beyond local geography and national belonging – how does a university engage meaningfully with its alumni who live abroad? What value is placed on the global networks of higher education institutions to which a university belongs? And, importantly, how do the international activities of an institution inform and enrich approaches to community engagement at home?

At a time when the global pandemic has forced us to live locally, re-engaging with our local communities in the face of strict lockdowns in certain countries and discouraged (or even prevented) from international travel through public health directives, is it perhaps the case that many in our society have turned their backs on the world beyond their immediate locality? Increasing concerns about climate change are also discouraging many from air travel post-pandemic. As such, how will our institutions continue to nurture their community ties abroad in the face of possible disengagement at home?

These questions are put under the microscope in the Winter 2022 issue of *Forum*, which presents perspectives from across Europe and further afield on the intersections between higher education institutions and their multiple communities.

Pressingly, in the face of ongoing military aggression by Russia against Ukraine, the international education community worldwide has sought to express solidarity with members of its community in Ukraine in meaningful and tangible ways, and I'm delighted that the two initial contributions to this issue address key perspectives on community engagement in this context. The EAIE's vision is for an equitable world in which international education connects diverse perspectives and fosters greater understanding. As such, there is no more contradictory act to the ethos of international educators than war between nations.

Other articles selected for this issue of *Forum* reflect on global citizenship and mobility, and their connections to community engagement locally. Further contributions reflect on the local democratic mission of higher education in Europe and the use of the UN Sustainable Development Goals in community engagement.

I am delighted that Ninoslav Scukanec Schmidt, Executive Director and Founder of the Institute for the Development of Education in Croatia, agreed to be interviewed for this issue. Ninoslav has significant expertise in the social dimension of higher education, and his organisation has spearheaded two EU-funded projects designed to build the capacities of universities, policymakers and stakeholders in Europe for mainstreaming community engagement in higher education. Reflecting on seven dimensions of community engagement in higher education, Ninoslav recognises that internationalisation can be ingrained in each of these dimensions. Furthermore, he highlights the ways



in which community engagement is emerging as a policy priority in higher education in Europe.

It is certain that internationalisation has the potential to play a transformative role in society and in the various communities of higher education institutions. What is less clear still is how higher education itself conceives of the connections between community engagement and international education. Hopefully the development of new frameworks and policies at a European level will support clearer pathways to action worldwide.

In closing, I am reminded that the EAIE itself is a community and would like to thank the members of the 15 EAIE Expert Communities for their guidance and support to the work of the Publications Committee. A warm debt of gratitude also to Ragnhild Solvi Berg who joined me in reviewing submissions for this issue.

I hope that you enjoy reading this edition of *Forum*.

— DOUGLAS PROCTOR, EDITOR PUBLICATIONS@EAIE.ORG

## **CONTRIBUTORS**



#### Anna Sadecka

#### Head of international relations office, University of Warsaw

Anna's passion for international education started with her own educational experiences and extensive travels, and she is especially fascinated by the dialogue between different cultures and contexts.



#### — Antonina Bulyna

#### Senior English teacher and international relations staff member, Uzhhorod National

Antonina's curiosity about how education and teaching are organised in other countries led her to work in international education. She divides her professional time between teaching English and working in the international relations department.



#### Olga Krylova

Senior expert, E-Kvadrat Science & Education Olga is always eager to travel for both professional and personal reasons. She loves international education and wine, and believes the combination of these two things can save the world.



#### Alexandra Borissova Saleh

Senior expert, E-Kvadrat Science & Education Alexandra's professional expertise is in science communication. She is passionate about Baroque music, and regularly sings it in secular and liturgical choirs in any country she happens to be living in.



#### Walker Trimble

Researcher, E-Kvadrat Science & Education Author, playwright, translator and teacher, Walker's research involves connections between philosophy of language, cognitive science and



#### Egor Yablokov

#### CEO & owner, E-Kvadrat Science & Education Egor is a member of many international professional associations. He has been living in Germany since 2016 and travels frequently throughout Eastern Europe and Central Asia.



#### Maria Chasi Maria Chasi

Manager strategic initiatives, partnership development and research, International Education Association of South Africa

Samia has studied in Germany, Scotland, Russia and South Africa. Her research interests lie in Global South perspectives on higher education internationalisation, particularly South-North collaboration and partnerships.

#### M Orla Quinlan

#### Director internationalisation, Rhodes University

Orla is an educator interested in global change and social justice. She has studied in Ireland, England and France, and in her free time likes to paint, read and write poetry.



#### # Sjur Bergan

#### Former head of the Council of Europe education department

Siur is passionate about the role of education in developing a culture of democracy. In his free time, he is an avid reader, especially of history, linguistics and current affairs.

#### Alessia Marchi

UNICORN project manager, international relations of the University of Bologna Alessia has been working on EU-funded education projects since the beginning of her career, and she has developed an interest in universities' engagement initiatives. In her free time she enjoys travel and the outdoors.

#### Francesco Girotti

#### Head of EU projects for education unit, international relations division, University of Bologna

Francesco has worked on EU-funded education projects since the beginning of his career in internationalisation, and is also a PhD student at the Centre for Higher Education Internationalisation at the Università Cattolica del Sacro Cuore, Milan.

#### Sandra Rincón

Founder and president, NL alumni network Sandra has been an immigrant since the age of 10 and education has always been important to her. She is passionate about including international alumni in the process of internationalisation.



#### 💶 Marina Casals Sala

#### Director of international relations, Universitat Rovira i Virgili

Marina's passion for learning from other perspectives and ways of doing brought her to her career in international education. In addition to studying in Spain, she has had three study stays in Finland and five years in Morocco.

#### Susana de Llobet Masachs

#### International center technical officer, Universitat Rovira i Virgili

Susana has studied in Spain, France, the United Kingdom and the Netherlands. Her interests outside of work include reading, travelling, theatre and dance.

#### 💻 Josepa Garreta-Girona

#### Technical staff social engagement office, Universitat Rovira i Virgili

Josepa earned degrees in teaching and chemistry in Spain, and has also worked abroad in the United Kingdom. Her hobbies include reading, cooking and spending time with family and friends

#### Armida de la Garza

#### Senior lecturer in digital arts and humanities, **University College Cork**

Armida has studied in Mexico and the UK, and has worked in these countries as well as in China and Ireland, Her professional focus is on internationalisation of the curriculum and Internationalisation at Home.

#### 🛮 🖟 Hugo Santi

#### Master's student social and political sciences, Sciences Po Strasbourg

Hugo is currently working as a research assistant at University College Cork, focused on political participation of migrants and refugees. He later plans to pursue a PhD abroad.

#### 器 Laura Spencer

#### International development manager, Canterbury Christ Church University

Laura loves community building and finding new ways to help students connect to their host cultures. She also loves to travel, and is learning Latin in her spare time.

#### Patrick Bisang

#### Student exchange coordinator, ETH Zurich

Patrick's academic background is in philosophy and pedagogy. He previously spent a year travelling with his family to live and work in alternative sustainable communities all over the world





For professionals working on community engagement in European higher education, the Institute for the Development of Education in Croatia is blazing important new trails. As Founder and Executive Director of the Institute, Ninoslav Šćukanec Schmidt has been intimately involved in important initiatives like the TEFCE Toolbox and the push for more qualitative and bottom-up approaches to community engagement. In our conversation, he espouses an optimistic view of the coming decade for universities and their positive engagement with society.

As Executive Director and Founder of the Institute for the Development of Education (IDE) in Croatia, you have written frequently on the connections between higher education institutions (HEIs) and their communities. What role does the IDE play in this space?

Ns: Community engagement is a process whereby universities engage with community stakeholders to undertake joint activities that should be mutually beneficial. Rather than being motivated by a sense of moral or social responsibility, the engagement of universities with communities brings tangible benefits to the university's knowledge process, and university knowledge helps the community partners fulfill their needs.

In order to support the development of community engagement in higher education in Europe, IDE initiated two EU-funded projects entitled 'Towards a European Framework for Community Engagement in Higher Education' (TEFCE)¹ and 'Steering Higher Education for Community Engagement' (SHEFCE).² These projects aim to define

a common European approach to community engagement in higher education, as well as creating assessment tools and policy recommendations that could push this agenda forward by both assisting universities and supporting policymakers.

The TEFCE project developed a new framework to support community engagement, without using metrics, ranking or bureaucratic self-assessment questionnaires: the TEFCE Toolbox, which is an institutional self-reflection framework for community engagement in higher education. In practice, the TEFCE Toolbox serves as a reference tool for universities, communities and policymakers to better understand the dimensions of community engagement in higher education and serves as a practical tool for universities to determine how well they perform according to each dimension, as well as where they can improve.

The TEFCE Toolbox has received positive feedback from international stakeholders. For this reason, a follow-up project proposal was developed entitled 'Steering Higher Education

for Community Engagement', and the proposal was awarded Erasmus+ funding in July 2020. The project, which began in 2020 and will last until 2023, will undertake the crucial next steps in the process of building the capacities of universities, policymakers and stakeholders in Europe for mainstreaming community engagement in higher education.

Sometimes referred to as the 'social dimension' of the work of HEIs, how do you view the connections between higher education institutions and their communities in the context of internationalisation? Do you see this reflected differently in relation to education, research and engagement?

Ns: Community engagement in higher education works best when it is embedded in teaching and research and is engrained in universities' institutional culture, rather than being considered a

encompassing the different areas of activities of the university: learning and teaching, research, service and knowledge exchange, students, partnerships and openness, policies and support structures, and supportive peers.

Internationalisation is engrained in all seven of these dimensions of community engagement in higher education. For instance, in learning and teaching, it could happen through service learning programmes. Such programmes can be designed relying on expertise and best practices that are available internationally, and you can cooperate with different international actors to implement them. This is one example of how you can solve a local problem by establishing an international partnership.

Another example, related to research, is citizen science projects with international partners. There are excellent examples of this in US universities working

#### Community engagement in higher education works best when it is embedded in teaching and research and is engrained in universities' institutional culture

'third mission' that represents an additional and often peripheral activity on top of teaching and research. It can also happen through a range of other activities, including knowledge-exchange and service, student- and staff-led initiatives, as well as through support from university management. This is the reason why the TEFCE Toolbox defines seven dimensions of community engagement,

with different community stakeholders like hospitals, kindergartens, schools and museums, and I think different forms of internationalisation could play an important role here.

Does Europe have the right policy settings to encourage these connections? What policy tools exist to support and monitor community engagement at the

## institutional or European level? Are there particular countries, networks or institutions which model good practice?

NS: Policy priorities in higher education in Europe still focus on excellence and global rankings and do not explicitly encourage community engagement. The focus of universities' activities has been increasingly on forms of engagement that have more tangible economic benefits and are easier to measure, like university technology transfer and associated activities focusing on the commercialisation of intellectual property. A 2022 Eurydice report<sup>3</sup> shows that the majority of higher education systems in Europe (22 out of 37) provide no support or attention to the community engagement role of higher education institutions.

However, there are new initiatives on the European level which demonstrate that community engagement is emerging as a policy priority in higher education. For example, community engagement is appearing in the EHEA documents: in the 2020 Rome Ministerial Communiqué,4 49 ministers of higher education committed to building an inclusive, innovative and interconnected European Higher Education Area (EHEA) by 2030. Under the goal of building a socially inclusive EHEA, the ministers adopted a new strategic document called 'Principles and guidelines to strengthen the social dimension of higher education in the EHEA'.

University-community engagement could also be particularly fostered by the European Universities alliances whose mission is dedicated to fostering connectivity and co-creation opportunities with their external communities and citizens – as the alliance Young Universities for the Future of Europe (YUFE) and European University of Post-Industrial Cities (UNIC) already demonstrate.

What role do you see for 'global citizenship' education in support of the social responsibility agenda in HEIs and their connections with local society?

NS: Global initiatives, including 'global citizenship' education, could support development of the community engagement agenda in higher education, because these initiatives promote overcoming disciplinary silos and including multiple stakeholder partnerships, such as with governments, civil society, the media,

environmental degradation, and peace and justice, and set targets to be met by countries and territories by 2030. Higher education institutions have the potential to make significant contributions to all 17 SDGs based on their traditional functions of teaching, scientific research, innovation and their links with society.

What effect(s) do you see the growing commercialisation of international higher education having on third mission engagement by HEIs? What does this mean for the future trajectory of community engagement in higher education?

NS: The concept of community engagement covers a wide range of objectives,

'Community' refers to a broad range of external university stakeholders, but ideally with an emphasis on those with fewer resources. Universities engage regularly and systematically with businesses and policymakers, but have far more difficulties engaging with NGOs, social enterprises, or other civil society organisations that do not have the resources to easily engage with universities. Those less privileged stakeholders should therefore be considered the primary beneficiaries of community engagement.

Despite this trend, the period from now to 2030 has the potential to become the decade of community engagement in higher education in Europe. This vision could become a reality if all stakeholders succeed in creating a European movement for community engagement in higher education that combines the top-down and bottom-up approaches to policy making and policy advocacy.

#### The concept of community engagement covers a wide range of objectives, and as such it is resistant to being measured

industries, policy think tanks, and so on. The readiness to share substantial resources possessed by higher education institutions with the partnership may require a more flexible and responsive leadership of HEIs.

The United Nations' 2030 Agenda for Sustainable Development is a very good example of the global initiative that contributes to the development of community engagement in HE. It elaborates 17 Sustainable Development Goals (SDGs) addressing global challenges, including those related to quality education, inequality, innovation, sustainable cities and communities, climate change,

activities and outcomes, and as such it is resistant to being measured. The 'new public management' approach - which seeks to make the administration of public and non-profit organisations more efficient through the application of private sector management models - can only work on the basis of efficiency, by turning quantifiable data into simple indicators, which is often incompatible with the multifaceted and context-specific nature of community engagement. Instead, we need more qualitative, bottom-up approaches when we speak about community engagement, and this runs counter to the trend of commercialisation.

#### 1. www.tefce.eu

<sup>2.</sup> www.shefce.eu

**<sup>3.</sup>** European Commission/EACEA/Eurydice [Eurydice]. (2022). *Towards equity and inclusion in higher education in Europe*. Eurydice report. Luxembourg: Publications Office of the European Union.

<sup>4.</sup> European Higher Education Area [EHEA]. (2020). Rome Ministerial Communique - Annex II to the Rome Ministerial Communiqué: Principles and guidelines to strengthen the social dimension of higher education in the EHEA. EHEA Ministerial Conference. Retrieved from: https://ehea.info/page-ministerial-conference-rome-2020



## INTRODUCE YOUR COLLEAGUES TO THE BENEFITS OF BEING PART OF THE EAIE COMMUNITY

EAIE group membership, available in packs of 10, 15, 20 and 35. Enjoy all the benefits of EAIE membership for less.

www.eaie.org/join-us



### THE EAIE COMMUNITY SUMMIT IS BACK

Free registration for EAIE members

# EAIE ROTTERD/\\\ 2023 26-29 SEPTEMBER



Europe's leading international higher education conference & exhibition

www.eaie.org/rotterdam